



## **Carolyn Page – Senior Trainer – Canberra**

Carolyn Page is Director of the Clear English Company, a Canberra-based consultancy she founded in 1999 which supports government agencies, businesses, lobby groups and not-for-profit organisations to improve strategic thinking and communication. She joined CPM Reviews in 2011.

As an Accredited Editor and CPM Reviews Senior Trainer, Carolyn develops and delivers tailored training packages; assists with quality control of reports and advice to government departments; and contributes to environmental scans, including the conduct of focus groups.

Carolyn has thirty years' experience and a well-established practice as a trainer and facilitator, specialising in the development of tailored training packages to meet specific organisational needs. In 2010 Carolyn developed a comprehensive training package to support managers confronting workplace bullying and harassment and working to build respectful work cultures in government worksites. Since that time she and Clive Haggard have delivered over 90 full- and half-day manager workshops on workplace bullying. Since 2011 Carolyn has also facilitated over 40 workshops to help build policy and evaluation capability in Australian, state and territory government departments and non-government organisations. She is a regular conference presenter on public policy, research and evaluation, and organisational change.

Carolyn's areas of expertise include public policy and evaluation; strategic analysis; stakeholder communication, leadership and organisational change. She won Australia Day awards for excellence in public policy in 1997 and 2000 and the Secretary's Award for Leadership at in 2007 for her work in establishing a culture of evaluation at the Department of Education, Science and Training.

Carolyn has headed policy and communication units in the Commonwealth Public Service and has managed government market research, television, print and PR campaigns. She is an Accredited Editor (AE) with the Institute for Professional Editors (IPEd) and has worked with a number of government agencies and NGOs to improve the accessibility of their reports and publications.

Carolyn is an active member of the Australasian Evaluation Society (AES), the Institute for Public Administration Australia (IPAA), the Australian Association for Research in Education (AARE), the Australian College of Educators (ACE), the Australian Council for Education Leaders (ACEL), the Canberra Society of Editors (CSE), the Institute of Professional Editors (IPEd) and the Australian and New Zealand Society of Indexers (ANZSI).

Carolyn holds a Bachelor of Arts Honours degree from the ANU, a Graduate Diploma in Education from La Trobe University and a Master of Management degree specialising in industry and organisational strategy from the ANU Graduate School of Management. Carolyn is currently completing doctoral research in the field of organisational change and leadership decision-making in challenging sites.

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Providing Reviews of Decisions and Actions, Workplace Investigations  
and Related Strategic Advice to the Public Sector and Other Organisations