



## **Karen Alexander - Senior Reviewer - Canberra**

Karen Alexander is a highly capable HR professional with experience across the full range of people management solutions.

Karen has a proven ability to work through complex issues in a pragmatic and sensitive manner. She can navigate the investigation or review process efficiently, distilling the core issues and maintaining appropriate communication with stakeholders. Karen has experience in promoting and implementing workplace environment improvement strategies.

Karen has undertaken reviews of action and investigations into a broad range of employment related matters, including disputed performance ratings, bullying and harassment, interpersonal conflicts, failure to comply with organisational policy or management direction, unacceptable behaviour in the workplace, conflict of interest, misuse of organisational resources and breaches of the Code of Conduct.

Karen has extensive experience as a senior HR Manager across a range of Commonwealth agencies and private sector organisations. She has most recently worked as the Manager People Services with Austrade, and prior to that with professional services firms, as a Director HR with the University Co-op bookshop and with retail and travel organisations.

In these roles Karen has had responsibility for managing complex HR matters across geographically dispersed networks and in the case of Austrade a global workforce with a mix of Commonwealth and locally engaged employees. These responsibilities included management of employee terms and conditions, entitlements, management of ill and injured workers, global WHS programs, remuneration management for both Australian based and locally engaged employees, performance management, large scale redundancy programs and policy development.

Karen's practical experience is supported by a Diploma of Investigations (Government), a Bachelor of Business (Human Resources and Industrial Relations). She currently holds a NV1 security clearance.

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Providing Reviews of Decisions and Actions, Workplace Investigations  
and Related Strategic Advice to the Public Sector and Other Organisations